

**Teresa Tenbrink**



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ORIGINAL

W-01737A-12-0478

**From:** Curt Defend <bcdefend@msn.com>  
**Sent:** Wednesday, September 04, 2013 10:22 AM  
**To:** Pierce-Web; Stump-Web; BitterSmith-Web; Burns-Web; RBurns-Web  
**Subject:** Docket # W-01737-12-0478 New River Utility Comp.

It is my understanding the New River Utility Company has proposed a significant rate increase (Docket #W-01737-12-0478). I would like to request that the Corporation Commission consider the impacts on the utility users and decline the rate increase.

I agree that it is necessary to ensure good water quality and reliable infrastructure, but if a rate increase is needed for these purposes, it seems a more modest (less than 10 percent) increase over a period of time should be sufficient.

I appreciate your consideration.

Beth Defend  
22126 N. 80th Avenue  
Peoria, AZ 85383

Arizona Corporation Commission  
**DOCKETED**  
SEP 10 2013

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2013 SEP 10 P 4:07  
AZ CORP COMMISSION  
DOCKET CONTROL

**Teresa Tenbrink**

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**From:** Zonie66 <zonie66@cox.net>  
**Sent:** Tuesday, September 03, 2013 7:14 PM  
**To:** Zonie66  
**Subject:** 80% water increase! - docket W-013737-12-078

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

We cannot afford up to an 80% increase in water prices. Please decline this increase.

Thank you,  
Joe Akers  
21384 N 77<sup>th</sup> Lane  
Peoria, AZ

## **Teresa Tenbrink**

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**From:** Matthew Leach <mleach@horizonmcc.com>  
**Sent:** Monday, September 09, 2013 9:59 AM  
**To:** Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web  
**Subject:** docket # W-01737-12-0478

Arizona Corporation Commission

New River Utility Company

I'm a resident in the New River Utility Company district. I'm surprised to hear of an 86% increase being proposed to the commission? I can see a modest increase to cover some cost of living increases, but this is crazy. What other living expense goes up by such percentages?

1. While I don't have facts regarding other utility company water expenses, if this is allowed to proceed, this will set a terrible precedent for other companies to hyper inflate their figures.
2. If New River has not requested modest increases in the past this is not the fault of the residents. We've come to depend, and purchased our residences based on a certain set of economic principles. These principles cannot be trampled upon by such huge increase.
3. The water services in this district have been acceptable, but the water pressure has been poor. If capital improvements are needed, fine, let a modest increase be allowed to cover these items then let the price return back to normal levels.

Sincerely,

Matthew Leach  
22357 N. 78th Lane  
Peoria, AZ 85383

**Teresa Tenbrink**

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**From:** D Kramer <dnkramer@live.com>  
**Sent:** Sunday, September 08, 2013 8:13 PM  
**To:** BitterSmith-Web  
**Subject:** Decline Rate increase for docket #W-01737-12-0478.

September 8, 2013

To Whom it May Concern:

I am writing this to vehemently protest the proposed rate increase for New River Utility Company, docket #W-01737-12-0478.

I believe we receive substandard service from this water company as is evidenced by the low water pressure and inability to contact anyone at this company.

Thank you for your consideration,

Aaron and Danielle Kramer

**Teresa Tenbrink**

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**From:** nicole sitren <nicolesitren@hotmail.com>  
**Sent:** Sunday, September 08, 2013 1:57 PM  
**To:** Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web  
**Subject:** Decline Docket W-01737-12-0478

Dear Commissioners,

Please do not approve New River Utility's request for an 86% rate increase on docket W-01737-12-0478. I've been an Arizona resident for six years and a homeowner in Peoria for 4 years. With the amount of utilities we have to pay in order to live in this climate and the lack of service offered by New River Utility, I don't see justification in this increase.

Thank you.  
Nicole Sitren  
8635 W. Monona Ln  
Peoria, AZ 85382

**Teresa Tenbrink**

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**From:** J Blair <sgtjb01@hotmail.com>  
**Sent:** Saturday, September 07, 2013 11:15 PM  
**To:** Burns-Web; BitterSmith-Web; Pierce-Web; RBurns-Web; Stump-Web  
**Subject:** Fwd: Docket # W-01736-12-0478

**Subject: Docket # W-01736-12-0478**

**We were just informed that Our water bill may increase by EIGHTY SIX percent unless we stop this rate increase! New River Utility Company has filed a proposal asking for a permanent rate increase of 86.28 percent.**

**Chairman - We are asking you to please decline the rate increase for docket # W-01737-12-0478**

**Your consideration in the matter is much appreciated!**

**Sincerely,  
Jason Blair**

**Sent from my iPhone**

**Teresa Tenbrink**

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**From:** Judi Ringer <judiringer@gmail.com>  
**Sent:** Saturday, September 07, 2013 5:17 PM  
**To:** Stump-Web; Burns-Web; Pierce-Web; BitterSmith-Web; RBurns-Web  
**Subject:** Docket #W-01737-12-0478

Good afternoon,

As a member of the Fletcher Heights community I have been notified that New River Utility Company has filed a request for a rate increase of 86.28%. I think this rate increase is overboard and unnecessary and would ask that you decline this proposed rate increase for docket #W-01737-12-0478.

Thank you for your help in this matter.

Best Regards,  
Judi Ringer

**Teresa Tenbrink**

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**From:** Sherri Dastrup <dastrup5@cox.net>  
**Sent:** Saturday, September 07, 2013 2:26 PM  
**To:** BitterSmith-Web  
**Subject:** Rate Increase for New River Utility

Please decline the rate increase for docket # W-01737-12-0478 (New River Utility Co.).

Thank you,  
Jeff & Sherri Dastrup  
8208 W Carlota Ln  
Peoria, AZ 85383



**Teresa Tenbrink**

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**From:** asparagus.phaerey@gmail.com on behalf of l.a.s. <Laura.Schonberger@gmail.com>  
**Sent:** Saturday, September 07, 2013 2:16 PM  
**To:** Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; RBurns-Web  
**Subject:** New River Utility Company Rates

Hello,

It has come to my attention that New River Utility Company has requested a permanent rate increase of 86.28%. I hope that you will decline the rate increase for docket # W-01737-12-0478.

Thank you,

Laura Schonberger

**Teresa Tenbrink**

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**From:** Erin <ekovach09@yahoo.com>  
**Sent:** Saturday, September 07, 2013 1:30 PM  
**To:** BitterSmith-Web  
**Subject:** New River Utility Rate Increase

Please decline the rate increase for docket #  
W-01737-12-0478

Thank you,  
Erin Kovach

**Teresa Tenbrink**

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**From:** Christine Gannon <cmgannon@cox.net>  
**Sent:** Monday, September 09, 2013 2:04 PM  
**To:** BitterSmith-Web  
**Subject:** Please decline the rate increase for docket # W-01737-12-0478

Please decline the rate increase for docket # W-01737-12-0478

Concerned Home Owners,

Dave and Christine Gannon

**Teresa Tenbrink**

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**From:** Jeff Zurn <jeffzurn@cox.net>  
**Sent:** Friday, September 06, 2013 5:02 PM  
**To:** BitterSmith-Web  
**Subject:** docket #W-01737-12-047

Ms. Bitter Smith,

I respectfully request that you decline the rate request on docket #W-01737-12-0478.

Thank you,

Jeff Zurn  
7845 W Adam Ave  
Peoria, AZ 85382